

5392/1

FACULTY OF COMMERCE AND BUSINESS MANAGEMENT

B.B.A. (V Semester) Examination
ORGANIZATION DEVELOPMENT

Paper I (c)
(New)

Time : 3 Hours]

[Max. Marks : 80

Section A – (Marks: $5 \times 4 = 20$)

1. Attempt any **five** questions in short form:
 - (a) What are the main functions of OD?
 - (b) Explain the objectives of OD.
 - (c) What is Action Research Model?
 - (d) What are interventions?
 - (e) How does OD achieve its goals?
 - (f) What is third wave consulting?
 - (g) Elaborate the need for OD.
 - (h) What is whistleblowing?

Section B – (Marks: $5 \times 12 = 60$)

Answer the following questions.

2. (a) Define Organizational Development and explain its characteristics.
Or
(b) Write a note on Values.
3. (a) Discuss Burke-Litwin model of organizational change.
Or
(b) Discuss the importance of teams and team work in organization development.
4. (a) Explain the phases of OD programs.
Or
(b) Highlight Marvin Weisberg's "Six Box Model".
5. (a) Describe the factors to be considered for OD interventions.
Or
(b) What do you understand by OD interventions? How does OD interventions improve the functioning of business organization?
6. (a) What are self-managed teams? Describe their role and functioning in the organizations.
Or
(b) Elaborate Quality of Work Life (QWL) Programmes.